

# **Network configuration**

## **Livecare Support**

### **Release 1.0**



**S**

[www.livecare.it](http://www.livecare.it)  
Icona Srl Viale Brianza, 20 – 20092  
Cinisello Balsamo (MI) ITALY

# Network configuration

To use the Livecare Support solution, the network must be configured as follows:

## 1.1. OPEN PORTS

- TCP 80 (chat, mandatory)
- TCP 20001 (chat, mandatory)
- TCP 443 (assistenza, mandatory)
- TCP 5938 (assistenza, mandatory)

## 1.2. HOSTNAMES

- \*livecare.it
- \*livecare.net

## 1.3. RANGE DI IP

- 85.94.198.96 - 85.94.198.127

**icona**