Wake On Lan
Livecare Support
Release 1.0

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Instructions for using the function

Requirements for using Wake On Lan functionality are as follows:

- BIOS Configuration

- Configuration of the network card

- Internet Agent v. 11 or above

- The presence of an Internet Agent v.11 or above on the same LAN

Checking and configuring bios

The BIOS menu is accessed by pressing a key or combination of keys, which vary from manufacturer to manufacturer and model to model.

Combinations used include:

- Del/canc button
- F2
- Esc
- F11
- F1
- Ctrl+Alt
- Ctrl+Esc

The procedure for checking and setting the WOL configuration for a number of compatible motherboards is provided here below:

American megatrend (AMI)

1. As soon as the PC is switched on, before the first audible signal sounds, press the BIOS access key (the most common are F1, F2, Del or Esc)

2. Use the arrow keys (right and left) to navigate the menu, and select "Advanced" menu

3. Press the down arrow until "Chipset Configuration" is highlighted, and press enter

4. Press the down arrow until "Southbridge Configuration" is highlighted, and press enter

5. Check that the "Wake on LAN from S5" option is set to "Enabled". If it is disabled, press enter to enable it

Link to the manufacturer's manual

BIOSTAR

1. As soon as the PC is switched on, before the first audible signal sounds, press the BIOS access key (the most common are F1, F2, Del or Esc)

2. Use the arrow keys (right and left) to navigate the menu, and select "Advanced" menu

3. Press the down arrow until "Power Management Setup" is highlighted, and press enter

4. Check that the "WOL(PME#) From Soft Off" option is set to "Enabled". If it is disabled, use the arrow keys to select it. The option can be modified using the "plus" (+), "minus" (-), page up or page down keys
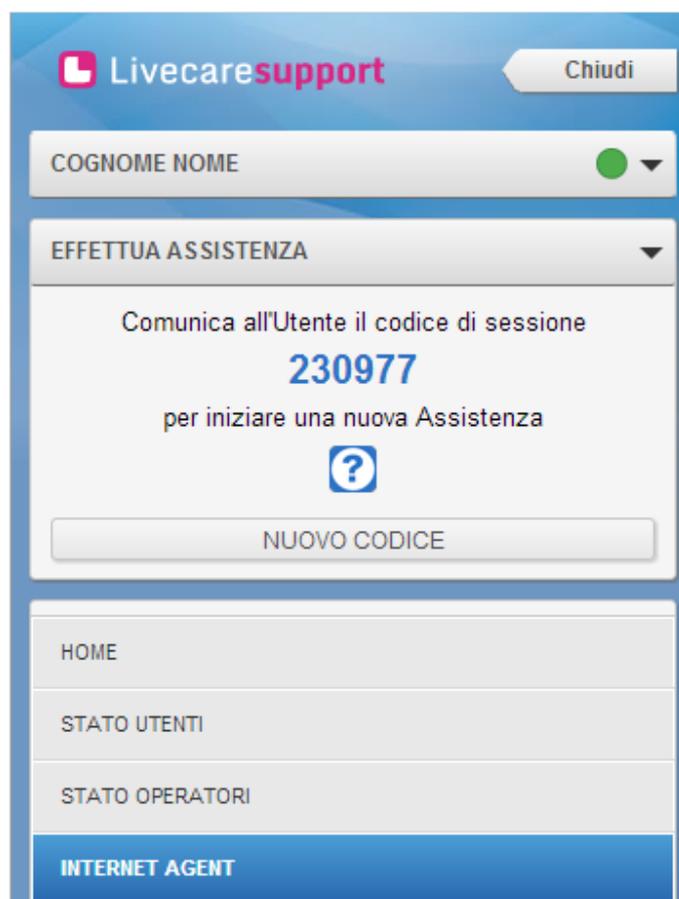
Link to the manufacturer's manual

HP COMPUTERS

1. As soon as the PC is switched on, before the first audible signal sounds, press the BIOS access key (the most common are F1, F2, Del or Esc)

2. Use the arrow keys (right and left) to navigate the menu, and select "Advanced" menu

3. Press the right arrow until "Power" is highlighted, and press enter

4. Check that the "S5 Wake on LAN" option is set to "Enabled". If it is disabled, use the arrow keys to select it. The right or left arrows can be used to change the option

Link to the manufacturer's manual

Configuring Internet Agent

Go to the relevant area of Liveoperator

Click on Internet Internet Agent options in the extended panel and select ⚙
"Configure"

A configuration window will then open, and you will be asked to enter the company and offices. These two pieces of information, of which "company" is a required field, identifies an Internet Agent on the network (e.g. Company: Company1 - Offices: Milan / Company: Company1 – Offices: Rome).

By clicking on WOL, if the Internet Agent is not properly configured, a window will appear with an error message, offering the option to configure the Internet Agent.

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